



Cleveland Mediation Center

2011 Program Review

Access to Justice: Community and Family Mediation

CMC staff mediated 7 cases in this program. CMC staff use mediation to resolve disputes between landlords and tenants, tenants and tenants, neighbors, and family members in order to help clients avoid the high costs of the court system.

Diversion at 2100 Lakeside and Norma Herr Women's Center

CMC spent \$486,211.40 in assistance to divert 425 households and 718 people from the shelter.

CMC staff diverted clients into appropriate housing so they do not enter the shelter. For clients that need to stay at the shelter, CMC works with them so they are there for a shorter amount of time.

Homeless Prevention

CMC spent \$710,890.50 to keep 764 households and 2011 people in housing, preventing homelessness. CMC staff and volunteers mediated in 498 of those cases.

Cleveland Mediation Center offers rental assistance and mediation to tenants facing eviction. The goal of the landlord/tenant mediation is to prevent eviction, allowing families and individuals to stay in their homes.

Mediation Training

CMC trained 51 community members in Basic Mediation. CMC trains community members in basic, transformative, and community and workplace conflict resolution skills.

Supportive Services for Veteran Families

CMC spent \$11,134 in assistance to keep 11 households and 16 people in housing, preventing homelessness. Cleveland Mediation uses mediation and other conflict resolution techniques to keep Veteran Families in stable housing.

Truancy Mediation

CMC conducted 51 mediations in the 2010-2011 School Year. Mediators facilitate conversations between school representatives and families in the Cleveland Heights-University Heights School District.