



**CMC has been mediating disputes, providing conflict resolution and training since 1981, distinguishing CMC as the first community mediation center in Ohio. In 2017, CMC merged with our long-time partner FrontLine Service, expanding our ability to serve the community. CMC's mission is to promote just and peaceful community in Northeast Ohio by honoring all people, building their capacity to act, and facilitating opportunities for them to engage in conflict constructively.**

### **One-on-One Mediation Coaching**

After taking the Fundamentals of Mediation Training, new mediators can benefit from training with an experienced mediator to gain confidence and experience in co-mediating or on their own. Participants will be paired with a CMC senior staff member to provide valuable feedback.

### **Customized Trainings**

CMC provides the Fundamentals of Mediation Training to organizations customized to their needs, including hands on practice in mediating conflicts that staff face.

### **Ongoing Consultation**

CMC provides consultation to organizations creating their own mediation or facilitation programs including providing hands on training and feedback to new mediators within organizations.

### **Peer Mediation Training**

CMC trains elementary, middle and high school students in mediation skills so they can mediate disputes among their peers.

Consultation and coaching fees vary.  
Call **216-621-1919** for pricing and information.

### **Advanced Family and Divorce Mediation**

This training covers the advanced skills necessary to mediate custody and visitation issues with parents and guardians. Learn how to help parties work together as a parenting team, even as their partnership is ending.

Topics include:  
Parenting Plan Specifics, Division of Assets, Support Issues

This class, in conjunction with both the Fundamentals of Mediation and Domestic Abuse Issues course, fulfills the requirements for the Supreme Court of Ohio's Rule 16—for mediators that wish to mediate family cases.

Fundamentals of Mediation is a pre-requisite to this course.  
**Cost is \$925 for the 6-day, 40-hour training.**  
CLE's and CEU's available

### **Domestic Abuse Issues in Mediation**

The point at which couple separate is often when they seek options like mediation, but it is also the most dangerous time if there is any aspect of domestic abuse. This course covers the broader descriptions of domestic abuse vs. the legal definition of domestic violence, screening, ending dangerous mediations, protection orders and times in which conditional mediations may be appropriate.

This class, in conjunction with both the Fundamentals of Mediation and Advanced Family and Divorce Mediation course, fulfills the requirements for the Supreme Court of Ohio's Rule 16—for mediators that wish to mediate family cases.

Fundamentals of Mediation is a pre-requisite to this course.  
**Cost is \$300 for the 2-day training.**  
CLE's and CEU's available.

### **Conflict Resolution and Communication Skills**

(2 hours)

This 2 hour training introduces participants to the conflict resolution process. Attendees will also learn active listening and reflecting skills and will apply them to high conflict situations.

**Up to 15 participants: \$800/ 16-25 participants: \$1200**

### **De-Escalation Training**

(3 hours)

This 3 hour training teaches participants specific techniques in de-escalation through learning and practice, and an opportunity to discuss real life situations where de-escalation is needed in high conflict situations. Participants will also discuss identifying support networks.

**Up to 15 participants: \$1,000/ 16-25 participants: \$1,350**

### **Conflict Management Training**

(6 hours)

This comprehensive training includes elements of our conflict resolution and communication skills and de-escalation trainings with additional information on using "I statements" and problem solving.

**Up to 15 participants: \$2,000  
16-25 participants: \$2,700**

For more information visit  
[www.clevelandmediation.org](http://www.clevelandmediation.org)  
or call us at **216-621-1919**.



## Cleveland Mediation Center

Cleveland Mediation Center (CMC) has been providing training to the greater Cleveland area since 1981. At our onset, we trained youth in mediation and conflict resolution skills and since that time we have built a reputation across the country for providing comprehensive mediation training. Over the years we provided youth peer mediation training, have trained professionals and community members in mediation, and have trained organizations in conflict resolution skills.

## Fundamentals of Mediation

Gain the skills and tools to become a mediator. Mediation skills are valuable to many professions including attorneys, teachers, police officers, social workers, Human Resources staff, and counselors, as well as in family, neighborhood, and educational settings.

This interactive three day workshop will provide an introduction to mediation using demonstrations and practice, as well as lecture and discussion.

**Cost is \$450.**

19 CLE's for attorneys | 19.5 CEU's for counselors and social workers

For training dates, registration, or to sponsor a training, call **216-621-1919** or visit [www.clevelandmediation.org/training](http://www.clevelandmediation.org/training).



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**Cleveland Mediation Center**

A Program of FrontLine Service



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