

"I took mediation training twenty years ago. I have had about 10 different offices since then. In every one of

A Message from the Executive Director

This year was highlighted by our 25th anniversary party where we chose to honor Judge Raymond Pianka of the Cleveland Municipal Housing Court. Judge Pianka has both been a lifelong supporter of CMC and has exhibited a dedication to our shared values. Both his work ethic and commitment to principled advocacy is worthy of recognition. It was inspiring to reconnect with founders, former staff, board members and volunteers.

As the dust settled from the party we rolled up our sleeves and got back to work. Our office was abuzz with hiring contract staff, investing in new technology, and working the kinks out of our programs. The results were amazing. We nearly tripled the number of people we served in the homeless prevention program, and quadrupled the number of students in our school attendance program.

One reason for our success is the ongoing support of Cuyahoga County. The staff of Office of Homeless Service, Department of Children and Family Services and Family and Children First Council have been willing to work with us to use TANF/PRC Funds to creatively address social problems. The down side of this funding is the limited and transitory nature of it. We are currently seeking private foundation support to diversify our base.

We continue to offer training and support to the community by providing guidance and facilitation to community groups that are tackling vital issues like safety, housing and domestic violence. We have been able to tap into a cadre of bright, tech savvy young people who have helped to redesign our website and manage the volume of data generated by our increased work load.

This is a time of change for the city and region and CMC is in a good position to help our community partners manage that change. Thanks for your support in making this happen.

Peace,

Dan Joyce, Executive Director

Our Mission:

To promote constructive conflict resolution, especially among youth and to strengthen community ties with an emphasis on mediation and mediation training.

Improving Relationships, Strengthening Communities

In 2006, Cleveland Mediation Center providing these comprehensive services to the community.

Our Services and Stats for 2006:

Mediation Training

CMC Trained **56** persons in Basic Mediation and **14** in Divorce Mediation

Homeless Prevention Program

CMC stopped the eviction of over **2700** people in **884** eviction cases, providing **\$904,369** in assistance

Truancy Intervention Program

CMC served **215** students in the 2006-2007 school year.

Community Disputes

CMC provided **15** neighbor to neighbor mediations

What is *Community Mediation* ?

Community mediation offers constructive processes for resolving differences and conflicts between individuals, groups, and organizations. It is an alternative to avoidance, destructive confrontation, prolonged litigation or violence. It gives people in conflict an opportunity to take responsibility for the resolution of their dispute and control of the outcome. Community mediation is designed to preserve individual interests while strengthening relationships and building connections between people and groups, and create processes that make communities work for all of us.

—National Association for Community Mediation

Mediation Training

CMC has a commitment to training members of the community to become mediators. We offer basic mediation training to the general public several times yearly, and have recently expanded our training program to include several other areas of training.

We offer Family and Divorce Mediation training which teaches how to use mediation both with families and between families and social service organizations. We also offer Transformative Mediation which teaches mediators how to empower conflicting parties to move from confusion and self-doubt to clarity and confidence. Additionally, we offer Community and Workplace Conflict Resolution Skills and Client Satisfaction Workshops, to assist businesses and organizations in providing satisfaction to clientele.

them the red *Mediation Handbook* has had a place on the shelf. I use the skills everyday." —Former Board Member

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Tabatha Walton, Mediation Advocate

Gloria Hawkins, Truancy Advocate

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INCOME AND EXPENSE STATEMENT

<u>2006 Income</u>	<u>2006 Expenses</u>
Public	Personnel Costs
\$343,436	\$350,000
Private Foundation	Non-Personnel Costs
\$24,800	
Training Fees and Sales	\$70,263
\$52,027	
Total: \$420,263	Total: \$420,263

Check out our new and improved **WEBSITE!**

www.clevelandmediation.org

-Training Calendar -Online Donations
-Online Training Registration/Payment

Cleveland Mediation Center

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Cleveland
Mediation
Center



Cuyahoga
COUNTY OF OHIO

United Way of
Greater Cleveland



CLEVELAND MEDIATION CENTER 2006

A Year in Review



*Don't fight it out.
Talk it out.*