

School Attendance Program

This program uses constructive conflict resolution and mediation to improve attendance in the Cleveland Metropolitan School District. The program during the 2007-2008 school year had a positive impact on students with attendance issues as reported by an independent evaluation completed by Kent State University. The evaluation said the following:

"Overall, families with whom CMC was able to establish two-way contact reported more significant improvement in attendance than those families with whom CMC did not establish two-way contact... contacted families improved in both absences ... and tardies."

Homeless Prevention Project

CMC has been helping tenants facing eviction stay in housing since 1996. This program uses a combination of rental assistance and mediation to keep tenants in housing and prevent homelessness. Tenants meet with a mediation advocate to determine eligibility and problem solve ways to remove barriers to remaining in stable housing in the future.

The Project's program evaluation in 2008 found that 56% of tenant's are never evicted up to six years after the mediation.

Mediation Training

CMC has a commitment to training members of the community to become mediators. We offer basic mediation training to the general public several times yearly, and have recently expanded our training program to include several other areas of training.

We offer Basic Mediation, Family and Divorce Mediation, and Transformative Mediation. Additionally, we offer Community and Workplace Conflict Resolution Skills and Client Satisfaction Workshops, to assist businesses and organizations in providing satisfaction to clientele.

Our Mission:

To promote constructive conflict resolution, especially among youth and to strengthen community ties with an emphasis on mediation and mediation training.

Improving Relationships, Strengthening Communities

In 2008, Cleveland Mediation Center provided these comprehensive services to the community.

Mediation Training

CMC Trained **70** persons in Basic Mediation, **7** in Divorce Mediation, **13** in Advanced Family Mediation, and **7** in Transformative Mediation.

Homeless Prevention Program

CMC stopped the eviction of over **1,228** people in **405** eviction cases, providing **\$409,444.25** in assistance

Truancy Intervention Program

CMC served **266** students and their families in the 2007-2008 school year.

A Look Back

What a year this has been. In addition to the historic changes on the national political level we at CMC have experienced some changes as well.

First, our very talented and dedicated Spanish speaking mediation advocate David Quintana retired and moved back to his beloved Chile. Missing his good humor and hard work is tempered by the picture I have of David riding his horses through the countryside.

In 2008 we also completed a very significant program evaluation project that was funded by our long time supporters from the Bruening and Sisters of Charity Foundations.

The lead researcher, Jill Rudd, Ph.D, analyzed a sample of 500 case and quantified these findings. For 8 months after the mediation and rental assistance was issued **no one was evicted from their homes**. For up to **six years** after involvement with CMC, **56%** of those studied remained in their homes.

The significance of these findings looms large at time when the need for assistance created by the economic crisis has grown exponentially. For a relative small sum of money people can stay in their homes.

In looking to the future, CMC has several plans for 2009. CMC has been in talks with Mental Health Services to create a diversion program at the men's homeless shelter at 2100 Lakeside. The goal of the program would be to divert clients into housing before they enter the shelter, which may involve mediation with past landlords, family members and friends.

CMC plans to continue providing Mediation Training to the community. Our Trainer, Ed Boyte has honed these trainings into an excellent resource for those wishing to mediate or improve their skills.

CMC also plans to continue its e-newsletter which was launched in December, 2008. We see this as a way to stay connected with our fine supporters like you who have helped CMC provide conflict resolution and mediation to Cleveland and Northeast Ohio these past 28 years.

In Peace,

Daniel P. Joyce, Executive Director

Board of Directors

Lisa Gaynier - President
Patrick Coy - Vice President
Jennifer I. Peyton - Secretary
Brad Shrock -Treasurer
Keith Benjamin
Willette Burrell
Lisa Enoch
Tom Sheehan
Jeanette V'elez

Advisory Committee

Noelle Celeste
Wendy S. Hawbaker
Jill Rudd
Marianela Serrano
Anna Vedouras

Staff

Daniel P. Joyce, Executive Director
Ed Boyte, Assistant Director
Danielle Cosgrove, Dir. of Programs and Development
Gloria Hawkins, Homeless Prevention Mediation Advocate
Denise Wilson, Administrative Assistant

Income and Expense Statement

<u>2008 Income</u>	<u>2008 Expenses</u>
Public \$674,680.34	Personnel Costs \$393,974.69
Private Foundation \$83,091	Non-Personnel Costs \$55,815.25
Individual Giving/ Fundraisers \$7,490.49	Assistance \$354,511.25
Training and Program Fees/Sales \$36,249.02	
Total: \$801,510.85	Total: \$804,301.19

Cleveland Mediation Center would like to thank our 2008 funders

The Abington Foundation
Eva L. and Joseph M. Bruening Foundation
City of Cleveland
Cuyahoga County of Ohio
George Gund Foundation
Sisters of Charity Foundation of Cleveland
Target Foundation
The Thomas H. White Foundation
United Way of Greater Cleveland

Check out our website!
www.clevelandmediation.org

- Training Calendar
- Online Donations. Training Registration and Payment
- Sign-up for our e-newsletter, Community Resolutions.

CLEVELAND MEDIATION CENTER 2008

A Year in Review



*Don't fight it out.
Talk it out.*

Cleveland Mediation Center

2012 West 25th St. Suite 412
Cleveland, Ohio 44113
216.621-1919
Fax 216.621-3202